

## Workshop Registration

	Workshop Fees	Members	Non-Members
<input type="checkbox"/>	Before February 12th	\$225	\$425
<input type="checkbox"/>	After February 12th & at the door	\$275	\$475

Agency:

Address:

City: State: Zip:

Attendee 1)

Attendee 2)

Attendee 3)

Attendee 4)

Location: Alexandria or New Orleans

Phone:

E-mail Address:

Method of Payment

- ☐ Check
 ☐ MasterCard
 ☐ Visa
 ☐ AMEX

Credit Card No.:

Name on Card:

Billing Address:

City: State: Zip:

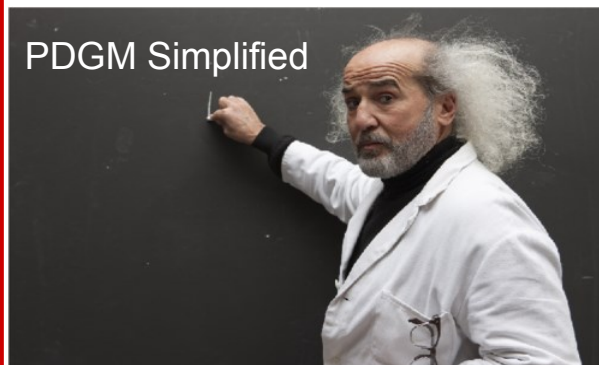
Security Code: Expiration Date

You can also register online at [www.hclanet.org](http://www.hclanet.org)  
or fax the registration form to 337-231-0089.

HomeCare Association of Louisiana  
P.O. Box 80124  
Lafayette, LA 70598  
Phone 337.231.0080



## PDGM - What Have We Learned So Far?



*Creating a Standardized  
Operations & Quality Assurance  
System to Thrive in PDGM*

Presented by: Michael McGowan  
of OperaCare, LLC

**February 19 - Alexandria**  
**February 20 - New Orleans**  
**9:00 am - 4:00 pm**  
Registration: 8:30 am

## Who Should Attend:

- All RN's
- Owners & Administrators
- Directors of Nursing
- PT's, and OT's

## PDGM

### *What Have We Learned So Far? Where Do We Go Next?*

#### Workshop Description & Objectives

**PDGM is here, RCD is coming for many, along with proposed 5-day RAP penalties.**

Understanding **“WHAT”** these new systems require of an agency, does not give agencies the practical solution of **“HOW”** to survive and thrive within CMS’s new requirements.

Hospitals, SNF’s, LTACH’s and IRF’s restructured their quality assurance and utilization review departments to manage DRG’s, Value Based Purchasing, and PDGM. Home health agencies need to do the same.

Join us to learn what best practices in the acute and sub-acute settings were chosen and used for success; and how home health must do the same in order to achieve operational efficiencies and financial predictability in CMS’s new systems.

Best Practices Covered: Standardization & Systemness, Referrals, Scheduling, Care Planning, OASIS Assessments, Quality Assurance, and Documentation.

The elimination of after-hours charting for your clinicians **MUST** be the cornerstone of all of your PDGM implementation plans.

**The course content will include results from a nationwide survey about what providers have learned over the first month of PDGM.**

#### About our Speaker



**Michael McGowan**, is the founder and CEO of Opera Care, LLC, one of the fastest growing technology firms in the home health industry. Prior to founding OperaCare, LLC, Michael was the OASIS coordinator for the State of California/CMS, Region IX.

Monitoring 700 Home Health agencies remotely from his office taught him the intricacies and interactions of the back end software systems used by CMS to monitor and adjudicate home health agencies prior to survey activities.

As the industry’s leading home health regulatory expert in ZPIC’s, ADR’s, and medical review, Michael is well versed in revenue integrity, Quality metrics, CMS survey and sanction activities, and the emerging CMS alternative payment models, HHVBP, HHGM, and ACO’s.

His company provides disruptive technology and processes that send nurses home after 4-5 OASIS assessments with no afterhours documentation. Nurses save lives, and OperaCare saves nurses by replacing computer time with family time.”

**Refund Policy** - A processing fee of \$25.00 will be collected for cancellations. No refunds will be given after February 13th.



#### Workshop Locations:

##### Alexandria

**Wednesday, February 19**

Holiday Inn Downtown  
Alexandria  
701 4th Street  
Alexandria, LA 71301  
Phone 318.541.8333

##### New Orleans

**Thursday, February 20**

Doubletree New Orleans  
Airport  
2150 Veterans Memorial Blvd.  
Kenner, LA 70062  
Phone 504.467-3111

\* Serving complimentary  
lunch

“The HomeCare Association of Louisiana is an approved provider of continuing nursing education by Louisiana State Nurses Association, an accredited approver by the American Nurses Credentialing Center’s Commission on Accreditation. 5.5 contact hours will be provided.