# Workshop Registration

Workshop Fees						
	Befo	re April 7		\$ 145		
	Afte	er April 7		\$ 175		
Agency:						
Address:						
City:		Sta	te:	Zip:		
Attendee 1)						
Attendee 2)						
Attendee 3)						
Workshop:(circle one) Home Health or Hospice						
Location:(circle one) Virtual						
Phone:						
E-mail	Address:					
Metho	od of Paymen	t				
	Check	ı	⊐ Ма	asterCard		
	Visa	1	□ <i>Al</i>	MEX		
Credit (	Card No.:					
Name o	on Card:					
Billing	Address:					
City:		State:	Zip:			
Securit	ty Code:		-	Expiration Date:		

You can also register online at www.hclanet.org or fax the registration form to 337-231-0089.

Return Service Requested

omeCare Association of Louisiana



**Palmetto GBA** 2021 Jurisdiction M (JM) **Home Health & Hospice Medicare Virtual Workshop Series** 



Presented by:

Dan George and Charles Canaan, BSN, RN of Palmetto GBA

April 14th Home Health Date:

April 15th Hospice

8:00 AM to 11:30 am Time:

Who Should Attend: All RN's Billers

Clinicians Administrative Staff

Home Health & Hospice Providers

# 2021 Jurisdiction M (JM) Home Health & Hospice Medicare Virtual Workshop Series

#### ABOUT THIS WORKSHOP

Palmetto GBA is pleased to announce our 2021 Home Health and Hospice workshop series. These workshops are designed to equip home health and hospice providers and their staff to with the tools they need to be successful with Medicare billing, coverage and documentation requirements.

These workshops will provide insight for home health and hospice agency staff at all levels.

During the workshop series, Palmetto GBA will provide information related to the most common errors identified through a variety of data analysis and some hints and tips on the reasons why these errors occur. Palmetto GBA's goal is to educate providers on the most upto-date information and apply skillful techniques to their documentation and billing practices.

Due to COVID-19,
Palmetto GBA Speakers will
not be traveling for the
beginning of 2021,
workshops will be held
virtually.

#### HOME HEALTH TOPICS

#### Part I:

- Therapy Documentation Requirements

   International Classification of Functioning.
  - Disability and Health
- 2. Home Health Utilization Trends
  - a. Utilization by Discipline
  - b. Average Number of Episodes
- 3. Length of Stay (LOS)
  - a. Medical Review Denials
  - b. Comprehensive Error Rate Testing (CERT) Errors
  - c. Office of Inspector General (OIG) Findings

# Part II:

- 4. Final Rule 2021 Updates
- 5. Back to the Basics:
  - a. Knowing How to Resolve the Top Five Claim Submission Errors (CSEs)
- 6. Request for Anticipated Payment (RAP)
- 7. Home Health Updates to Include: Medical Review, Appeals, COVID-19
- 8. Comprehensive Error Rate Testing (CERT)
- 9. Features that are Available in eServices
  - a. Benefits of the eService application
  - b. Functions that are Available in eServices
- 10. Educational Resources for Providers

**Refund Policy** - A processing fee of \$25.00 will be collected for cancellations before April 1. No refunds will be given after April 1.

Americans with Disabilities Act: If you need special assistance or accommodations identified in the ADA, please contact HCLA office in advance at 337-231-0080.

#### HOSPICE TOPICS

# Part I:

- 1. Discuss Average Length of Stay (LOS)
  - a. Discuss Non-Cancer Length of Stay (NCLOS)
  - b. Discuss PEPPER Data
- 2. Discuss Medical Review Errors
- 3. Discuss the Types of Live Discharges
  - a. Discuss Utilization Data for Live Discharges
- 4. Discuss Regulatory Aspects of the Plan of Care (POC)
  - a. Discuss Office of Inspector General (OIG)
    - **Findings**

### Part II:

- 1. What You Need to Know for 2020
- Discuss the Election Statement and Adden dum
- Back to the Basics: Knowing How to Resolve the Top Five Claim Submission Errors (CSEs)
- 4. Hospice Updates and Reminders to Include: Medical Review, Appeals and More
- 5. Comprehensive Error Rate Testing (CERT)
- 6. Features that are Available in eServices
  - a. Benefits of the eService application
  - b. Functions that are Available in eServices
- 7. Educational Resources for Providers

### **CONTACT HOURS WILL BE PROVIDED**

This program is approved for 3.0 hours of continuing nursing education by the Louisiana-Mississippi Hospice and Palliative Care Organization (LMHPCO). LMHPCO is an approved provider of nursing continuing education by the Louisiana State Board of Nursing. LSBN C E Provider Number 46.