



State of Louisiana

Department of Health and Hospitals
Bureau of Health Services Financing

November 7, 2012

Dear Medicaid Provider:

The Louisiana Department of Health and Hospitals (DHH) is undergoing the development and implementation of a new Medicaid Management Information System, called "PRISM" (Provider Recipient Integrated System for Medicaid), to better serve the Louisiana Medicaid community.

PRISM streamlines all Louisiana Medicaid programs into one web-based platform for more efficient and accurate claims processing, reducing administrative burdens on providers. It also incorporates the latest advancements in health information security, data sharing, automation, and flexibility—allowing the system to adapt quickly to new State and Federal mandates.

The system will be implemented in phases and is anticipated to be completely operational by late-2014. All Louisiana Medicaid providers will be required to re-enroll online through PRISM starting February 28, 2013. Information about the re-enrollment process and the benefits of PRISM may be accessed at the following URL:

<http://www.medicaid.la.gov/PRISM>

Your re-enrollment is critical to ensure your prompt payment through the new system and to minimize potential difficulties in submitting claims. Please notify your staff, particularly those involved in claims processing, of these changes. Thank you in advance for your participation in re-enrollment efforts. Your ongoing partnership and feedback are vital to the success of Louisiana Medicaid.

Sincerely,

J. Ruth Kennedy
Medicaid Director

