

NO MORE FACE-to-FACE DENIALS



Face-to-face encounters continue to be the most problematic and most frequent cause for denial. Let's dive into all the details of face-to-face encounters for home health. What do we need to do to make sure ALL the regulations are met, and hints and ideas on how to work together with our physician community for mutual documentation success. We'll provide a check list to use for face-to-face encounters to make sure nothing is forgotten or misinterpreted. Let's make face-to-face encounters a success the first time around. Pre-submitted questions are encouraged. Submit questions to richard@ahhcnc.org.



Presenter: Sandy Decker, RN, BSN

Vice President of Home Health Clinical & Regulatory Affairs, AHHC of NC/SCHCHA

A registered nurse since 2005, Sandy received her RN and BSN degrees along with a degree in marketing. Sandy has most recently worked for CGS Administrators, a Medicare Administrative Contractor, as a Senior Provider Education Consultant, where she educated home health and hospice providers on Medicare home health and hospice clinical regulations, Patient Driven Groupings Model (PDGM), and Targeted Probe and Educate (TPE). Sandy performed medical chart review, analyzing information provided by the home health and hospice providers, and their staff and physicians using criteria set by Medicare standards and clinical guidelines.

Sandy also provided educational sessions with PGBA staff in the early days of Pre-Claim Review before it became Review Choice Demonstration (RCD). At CGS, Sandy was a Medical Reviewer with both Medical Review and Appeals before her educator position. She has presented at both national and state conferences for both hospice and home health for many years. Sandy has also been a paralegal and business analyst in both Iowa and North Carolina.

Prior to CGS, Sandy was a Clinical Supervisor, an RN case manager, and served in many capacities at hospice & home health agencies in Iowa. She also has experience as an adjunct Professor at the Iowa nursing college where she received her degrees.

As part of her role as Vice President of Home Health Clinical & Regulatory Affairs, Sandy serves as: key contact for home health clinical and regulatory questions; a content expert and educator for AHHC/SCHCHA conferences, workshops & webinars; representative of AHHC/SCHCHA at Palmetto GBA 16-State Coalition meetings; and liaison to the home health teams at NAHC and Palmetto GBA on behalf of members.

ONE (1) NURSE CONTACT HOUR WILL BE OFFERED

The Association for Home and Hospice Care of North Carolina is approved as a provider of nursing continuing professional development by the North Carolina Nurses Association, an accredited approver by the American Nurses Credentialing Center's Commission on Accreditation.



HomeCare Association of Louisiana

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February 20, 2020 | 2:00-3:00pm CST

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2.	Mail registration form with total registration fees (check or credit card) to: HCLA, P.O. Box 80124, Lafayette, LA 70598
3.	Fax form with total registration fees (credit card) and signature to 337-231-0089
4.	Call HCLA Office at 337-231-0080

Contact Liz Langley with questions: 337-231-0080 or liz@hclanet.org