



# CONTINUOUS SURVEY READINESS

Thursday, January 31, 2019

12:00 -1:00 PM

Online Webinar

Looking at compliance issues on a regular basis allows agencies to find problems and act on them in a timely manner. Imagine – the pressure of last minute survey preparation is no longer a worry. Continuous Survey Readiness (CSR) means that the agency is ready for a survey or audit at any time. Having that level of preparedness provides confidence in agency operations and documentation compliance. CSR is also conducive to a safe environment and high quality patient care as staff understands expectations and regulatory compliance. Medicare Conditions of Participation (CoPs) emphasize continuous organizational-wide performance improvement. Challenge your agency to achieve Continuous Survey Readiness. Don't wait until survey to find out the agency "fell short" in areas and received deficiencies.

## Objectives:

1. Understand what the state of readiness looks like
2. Learn three characteristics of agencies that are survey ready 24/7
3. Identify what staff need to know about continuous survey readiness
4. Understand the top compliance areas for survey



**Audience:** This presentation is a necessary topic for Administrators;  
Compliance; Clinical Management; Billing; Medical Records

*This webinar is presented by:*

**Speaker:** Joan Usher, BS, RHIA, HCDS-D, ACE, AHIMA  
*Approved ICD-10-CM Trainer President & CEO, JLU Health Record Systems*



## REGISTRATION FORM:

Name: \_\_\_\_\_ Title: \_\_\_\_\_  
Agency: \_\_\_\_\_  
Address: \_\_\_\_\_  
Phone: \_\_\_\_\_ Fax: \_\_\_\_\_  
Email (Required): \_\_\_\_\_

☐ Member Rate: \$109/ Line    ☐ Non-Member Rate: \$209/ Line

## PAYMENT:

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\* Please make checks payable to: **HomeCare Association of Louisiana, P.O. Box 80124, Lafayette, LA 70598**

Please contact Liz Langley at [liz@hclanet.org](mailto:liz@hclanet.org), 337-231-0080 with any questions

**Cancellation Policy:** Submit cancellation requests by email to Liz Langley at [liz@hclanet.org](mailto:liz@hclanet.org)

\$25 or 25% cancellation fee, whichever is more, between 7 days and 24 hours of event. No refund for same day cancellation or no-show.  
Refund assumes registration paid in advance.

**PAYMENT POLICY\*:** HCLA requires payment in advance. If we have not received payment before the event, you will be asked to provide it or proof of incoming payment in order to attend the meeting.