

2019 PSAP 9-1-1 Communications Conference Agenda

TUESDAY, MARCH 12

6:30 am - 8:15 am	Breakfast Buffet in Lake Café
8:30 am - 9:00 am	Conference Opening Ceremony
9:00 am - 11:30 am	OPENING KEYNOTE: "Jody Janati"
11:30 am- 12:30pm	Lunch
12:30 pm - 1:45 pm	EDUCATION TRACK 1 - Breakout Sessions 1) Break out #1 Dispatcher PTSD 2) Break out #2 ECN Update
1:45 pm - 2:00 pm	Break
2:00 pm - 3:15 pm	EDUCATION TRACK 2 - Breakout Sessions 1. Break-out #3 Amber Niebuhr NCIC and auditing 2. Break-out #4 Dispatcher PTSD (continued)
3:15 pm - 3:30 pm	Break
3:30pm - 4:45 pm	EDUCATION TRACK 3 - Breakout Sessions 1. Break-out #5 Rob Keller - Lessons Learned-North Dakota pipeline Civil Unrest 2. Break-out #6 RapidLite
6:00 pm - 8:00 pm	Exhibitor Show and Dinner
8:30 pm - 12:00 am	Social Networking - Hospitality

WEDNESDAY, MARCH 13

6:30 am - 7:45 am	Breakfast Buffet in Lake Café
8:00 am - 9:15 am	EDUCATION TRACK 2 - Breakout Sessions 1. Break Kris Rush BCA AMBER/Blue alert coordinator 2. Break-out #8 The PSAP of the future
	Break
10:00 am - 11:15 am	EDUCATION TRACK 3 - Breakout Sessions 1. Break-out #9 Kobie Hudson BCA Fusion Center 2. Break-out #10 GIS what is all means for PSAPS and TC's
11:45 - 1:00	Lunch, vendor networking, door prize drawings
1:15 pm - 3:00 pm	SUPERSESSION: "Train Your Brain for Success" Roger Seip
3:00 pm - 3:15 pm	Break
3:15 pm - 5:00 pm	SUPERSESSION: Tim Eggebraaten
6:00 pm - 6:30 pm	Social
6:30 pm - 9:00 pm	Banquet Dinner, "Make a Difference" Awards Ceremony Entertainment Tim Eggebraaten

THURSDAY, MARCH 14

6:30 am - 8:00 am	Breakfast Buffet in Lake Café (meal ticket required)
8:30 am - 11:30 am	CLOSING KEYNOTE: "Dispatcher Health & Wellness" Adam Timm