

2020 PSAP 9-1-1 Communications Virtual Conference Agenda

TUESDAY, OCTOBER 20

	Morning Session: Link for all morning training- www.tbd
8:00 am - 8:30 am	Conference Welcoming Remarks and Instructions
8:30 am - 9:30 am	OPENING KEYNOTE: Kim Ratz- Ability to Positively Influence Others-
9:30 am - 9:45 am	Break
9:45 am - 10:45 am	OPENING KEYNOTE: Kim Ratz- Ability to Positively Influence Others
10:45 am - 11:00 am	Break
11:00 am- 1:00 pm	Lunch Break and Virtual Exhibitor Show
	Vendor Links- Attendees that that visit exhibitors are eligible for door prizes and passport drawings.
1:00 pm - 2:00 pm	Breakout Sessions-
	#1 Getting Info you need through the BCA - Link www.tbd
	#2 Rapid SOS - Jurisdiction View- Link www.tbd
2:00 pm - 2:15 pm	Break
2:15 pm - 3:15 pm	Breakout Sessions
	#3 Vulcan Oil Railroad Safety - What you need to know- Paul Hester link www.tbd
	#4 Telephone CPR- www.tbd
3:15 pm - 3:30 pm	Break
3:30 pm - 4:30pm	Breakout Sessions
	#5 Onstar - What they can do for your PSAP www.tbd
	#6 Advance Location - ALI Explanation www.tbd
6:00 pm - 8:00 pm*	Evening Activity -Tentative

WEDNESDAY, OCTOBER 21

8:15 am - 8:30 am	Check in for morning session
8:30 am -10:00 am	SUPERSESSION: Jonathan Bundt: "Managing the Mental Health Crisis: Dispatcher Perspective" -Link TBD
10:00 am - 10:15 am	Break
10:15 am - 11:15 am	SUPERSESSION: Nutritionist Jamie Withrow: "Your Career is a Hazard to Your Health" -Link TBD
11:15 am - 12:00 pm	Lunch Break
12:00 pm - 1:00 pm	Virtual "Make a Difference" Awards Ceremony -Link TBD
1:15 pm - 3:15 pm	CLOSING KEYNOTE: Dr. Jody Janati "Protect Yourself from Control Dramas" -Link TBD
3:15 pm - 3:30 pm	Closing Remarks and Drawing Winners