

Pharmacy Partnership for Long-Term Care Program for COVID-19 Vaccination

Frequently Asked Questions (FAQs)

1. How do I sign up for the Pharmacy Partnership for Long-Term Care Program for COVID-19 Vaccination?

Instructions differ for CMS-certified long-term care facilities and other facilities (e.g., assisted living facilities, independent living facilities, or similar congregate living settings for individuals older than 65 years of age):

- If your facility is a CMS-certified long-term care facility and currently report data through the National Healthcare Safety Network (NHSN), please log in to NHSN via the [SAMS](#) portal and look for the link to the Pharmacy Partnership Program under Alerts. You will **not** receive a confirmation email after enrolling. CDC will communicate this information to your chosen pharmacy provider. When it is time to schedule on-site clinics, CVS or Walgreens will reach out directly to your facility to coordinate the event.
- If your facility is an assisted living facility, independent living facility, or similar congregate living setting for individuals older than 65 years of age, please enroll via this online form link: <https://redcap.link/LTCF>. You will **not** receive a confirmation email after enrolling. CDC will communicate this information to your chosen pharmacy provider. When it is time to schedule on-site clinics, CVS or Walgreens will reach out directly to your facility to coordinate the event.
 - If you have 10 or more assisted living facilities, or similar congregate living settings for individuals older than 65 years of age, and you would like to enroll, a bulk entry template is available via the [REDCap link](#). Please return the bulk entry template to this email address, eocevent494@cdc.gov.

2. Why are long-term care facilities being asked to consider the pharmacy partnership program for vaccination of residents? Does enrollment in the program guarantee that residents will receive COVID-19 vaccination services?

Facilities are being asked to consider the program because it aims to facilitate safe vaccination of long-term care residents and reduce the burden on facilities and health departments. CDC is partnering with pharmacies to offer on-site COVID-19 vaccination services for residents in all long-term care settings, including skilled nursing facilities, nursing homes, assisted living facilities, and other congregate living settings where most individuals are over 65 years of age. The Pharmacy Partnership for Long-Term Care Program provides end-to-end management of the COVID-19 vaccination process, including cold chain management, on-site vaccinations, and fulfillment of reporting requirements, to facilitate safe vaccination of this patient population, while reducing burden on facilities and jurisdictional health departments.

Enrollment in this program **is not an order for vaccine or guarantee of vaccination services**. Participation in this program simply identifies your facility as willing to receiving vaccine from CVS or Walgreens *when* vaccine becomes available and *if* your facility is eligible to receive COVID-19 vaccine under the Advisory Committee on Immunization Practices (ACIP) recommendations.

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3. Can staff at my facility get vaccinated via this program?

It is possible that staff will be eligible to receive COVID-19 vaccine earlier than LTCF residents as part of a recommendation for vaccination for healthcare personnel, including those in LTCFs. Any staff member who was not already vaccinated could be vaccinated through these on-site clinics; however, we strongly encourage staff to be vaccinated as soon as they are eligible, which may occur through mobile clinics and clinics run by health departments for healthcare personnel.

4. Is our facility eligible for this program?

All long-term care facilities are eligible to participate in the Pharmacy Partnership for Long-term Care Program, including skilled nursing facilities, nursing homes, assisted living facilities (residential long-term care facilities providing assistance and supervision to primarily elderly residents with activities of daily living and skills for independent living), and other congregate living settings where most individuals are older than 65 years of age.

5. If our facility enrolls in this program, do they also have to sign the CDC COVID-19 Vaccination Program Provider Agreement?

No. If a facility opts into the pharmacy partnership program, they do not have to sign a CDC COVID-19 Vaccination Program Provider Agreement. CVS or Walgreens staff will be responsible for administering the vaccine and signing the agreement.

However, if a facility will be involved in vaccine administration after the pharmacy partnership program ends (e.g., for staff or for new residents), then a provider agreement must be signed with their state.

6. Can our facility obtain COVID-19 vaccine through our usual pharmacy and administer it ourselves like we do for influenza vaccine?

Yes, however, most of the COVID-19 vaccines currently in late-stage testing have stricter cold chain requirements than seasonal influenza vaccine, including requirements for some vaccines to be frozen. Additionally, each vaccine has different mixing requirements for administration and minimal interval requirements for a second dose, if indicated. Reporting requirements for COVID-19 vaccines will also be stricter than those for seasonal influenza vaccine. Anyone who administers COVID-19 vaccine is required to enroll as a vaccination provider and report individual-level administration data to the appropriate state, territorial, local, or federal jurisdiction once the vaccine has been administered. For facilities opting into the pharmacy partnership program, the pharmacy partner would be responsible for procuring vaccine, cold chain management, administration to residents (and staff who have not yet been vaccinated), and fulfillment of all reporting requirements to public health authorities on behalf of the facility.

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7. Our facility has their own pharmacy, are we required to participate in the pharmacy partnership program for vaccine distribution?

No, you are not required to participate in this program. A facility can opt to have vaccine supply and management services coordinated by a pharmacy provider of their choice or opt in at a later time by emailing eocevent494@cdc.gov to sign up after the online form has closed. If a LTCF opts out of the pharmacy partnership program, the LTCF and the pharmacy provider of their choice are responsible for coordination of and adherence to all vaccine supply chain, storage, handling, administration, and reporting requirements, including strict cold chain and public health reporting requirements.

8. Can a combination of options be selected? For example, can we have some vaccination services be provided by our own pharmacy provider and some by the pharmacy partnership program.

Initially, a combination of options will not be possible. We are asking facilities to select a single option to facilitate efficient distribution of vaccine. We expect the pharmacy partnership services to continue on-site at the facility for approximately 2 months.

9. How would new LTCF residents be vaccinated?

After the initial phase of vaccinations, the facility can choose to continue to work with the pharmacy that provided their initial on-site clinics for additional doses or can choose to work with a pharmacy provider of their choice. Depending on vaccine supply, facilities may want to work with local hospitals to ensure residents have received their first dose before being discharged. Similarly, facilities may ask new admissions from the community to get vaccinated before admission.

10. What costs are we responsible for if we choose to participate in the pharmacy partnership program?

The program is free of charge to facilities. CVS or Walgreens will bill private and public insurance for the vaccine administration fee. Additional information regarding COVID-19 vaccination costs can be found here: <https://www.cdc.gov/coronavirus/2019-ncov/vaccines/faq.html>.

11. If the facility chooses its own pharmacy provider, will that pharmacy provider receive a payment for administering the vaccine?

Yes, it is anticipated that pharmacy providers will bill public and private insurance for the vaccine administration fees.

12. If the facility chooses its own pharmacy provider, what data will the facility or pharmacy have to report?

To administer COVID-19 vaccine, providers will need to sign a provider agreement, which requires reporting of specific data elements once vaccine has been administered. Required elements are: Administered at location: facility name/ID; administered at location: type; administration

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address (including county); administration date; CVX (Product); dose number; recipient ID; vaccination event ID; lot Number: Unit of Use and/or Unit of Sale; MVX (Manufacturer); recipient address; recipient date of birth; recipient name; recipient sex; sending organization; vaccine administering provider suffix; vaccine administering site (on the body); vaccine expiration date; vaccine route of administration; vaccination series complete.

13. When is the deadline for choosing to participate in the pharmacy partnership program?

The enrollment form opened on October 19, 2020 and will remain open until October 30, 2020. During that time, the facility can make a change to their choice of pharmacy provider (e.g., select to participate in the pharmacy partnership program, but later opt out). However, after the form closes, no changes can be made via the National Healthcare Safety Network (NHSN) or the online form and the facility will have to coordinate directly with the pharmacy provider selected to make any changes regarding vaccination supply and services.

14. Our facility is not enrolled in NHSN. Do we have to enroll in NHSN to indicate our options for vaccine supply?

A nursing home or skilled nursing facility must be enrolled in the NHSN LTCF COVID-19 module to be able to make a selection of COVID-19 vaccine pharmacy providers. Please follow the enrollment steps here: <https://www.cdc.gov/nhsn/ltc/covid19/enroll.html>. Assisted living facilities and other adult congregate living settings that do not report to NHSN and wish to participate should visit <https://redcap.link/LTCF>.

15. Whom do we contact if we have problems with our vaccine supply?

For facilities that opt to participate in the pharmacy partnership program, please contact CVS or Walgreens directly if you encounter any issues. For facilities that opt out of the pharmacy partnership program, please contact the pharmacy provider of your choice or your jurisdiction's health department.

16. Is the Centers for Medicare and Medicaid Services (CMS) mandating residents to be vaccinated with COVID-19 vaccine?

Not at this time. Please refer to CMS directly for requirements around COVID-19 vaccine in LTCFs.

17. Our facility is in a remote/rural location that does not have a CVS or Walgreens in our service area (or a CVS/Walgreens is >75 miles away from our facilities). Can we still participate in the program?

Through the program, CVS and Walgreens are committed to serving any facility within 75 miles of one of their stores. Facilities in especially remote locations should work with their state health departments and local pharmacies (e.g., long-term care, specialty, or health system pharmacy) to coordinate vaccination services. However, if the facility does select CVS or Walgreens and neither can reach them, they should be notified of such by the pharmacy. If your facility is in a remote/rural location and you have concerns regarding vaccine availability through the program or other means,

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or if you would like a point of contact for your state health department, please contact eocevent494@cdc.gov.

18. We are a long-term care pharmacy (or vaccination services provider) interested in participating in the program. How do we enroll?

Long-term care and specialty pharmacies will play a critical role in the COVID-19 vaccination program. Currently, CDC does not have a mechanism in place to directly enroll individual pharmacies in this program. This situation is rapidly evolving, and if the opportunity arises for the federal government to partner directly with individual pharmacies in the future, we will work to do so. We encourage you to contact your state health department for opportunities to participate in vaccine distribution and vaccination services—including signing the CDC COVID-19 Vaccination Program Provider Agreement.

19. Who should I reach out to if I have additional questions?

For questions specific to the Pharmacy Partnership for Long-Term Care Program please contact eocevent494@cdc.gov.